

SILICON VALLEY SUMMER INSTITUTE

State-of-the-art theory applied to practice—in law, business and interpersonal relationships.



MEDIATION: THEORY AND PRACTICE

40-HOUR CERTIFICATE PROGRAM

This Course is for anyone who wants to increase their conflict competence, including professionals in law, business, health care, human resources and mediation who wish to expand their understanding of conflict, acquire skills and develop the self-awareness necessary to mediate effectively. This highly interactive and experiential program meets the 40-hour training requirements of most courts and many community mediation programs and includes:

- Understanding and managing conflict
- Implicit bias and mediation
- Key communication skills, including empathic listening
- Mediation ethics and decision making
- Facilitating case evaluation, including the role of law and lawyers
- Application of social and neuro sciences to conflict and negotiation
- Self-awareness and self-reflection
- Special issues: grief, apology and forgiveness
- Representing clients in mediation
- Professional development—reflective practice and the business of mediation

THE FACULTY



DANA CURTIS directs the Conflict Resolution Program at Santa Clara Law. Her 26-year mediation career includes four years as a staff mediator for the Ninth Circuit Court of Appeals and recognition as a “Top 50” California neutral. She has conducted mediation training for organizations, courts and law schools throughout the U.S. and internationally, including at Stanford Law School’s Gould Center for Conflict Resolution, where she taught mediation for ten years, and Harvard Law School’s Program on Negotiation, where she co-teaches Mediating Disputes.

Dana mediates a broad range of disputes in her Sausalito, CA practice and has written about mediation, including co-authoring *Appellate Mediation: A Guidebook for Attorneys and Mediators*.

Dana will be joined by other Bay Area mediators and trainers.

DATES AND TIMES

June 21 (4–7 p.m.)
June 22 (9 a.m.–5 p.m.)
June 23 (9 a.m.–6 p.m.)
June 28 (4–7 p.m.)
June 29–30 (9 a.m.–6 p.m.)

LOCATION

Charney Hall, Santa Clara Law

TUITION

\$1,995
\$1,695, gov/non-profit
\$100 discount 30 days before program
(not available to gov/non-profit)

Tuition, due at registration, is fully refundable, minus \$300 cancellation fee, up to two weeks before the course begins.

TO REGISTER

<http://law.scu.edu/event/silicon-valley-summer-institute/>

FOR INFORMATION

Contact Dana Curtis
Conflict Resolution Program director,
dcurtis@scu.edu, 415-515-8903.

MCLE: As a State Bar of California approved MCLE provider, Santa Clara Law certifies that this activity has been approved for 36.5 hours of MCLE credit, including two hours for Legal Ethics and one hour for the Recognition and Elimination of Bias.

Accommodation: If you need reasonable accommodation to attend this event, please contact The Office of Disabilities Resources at 408-554-4109 or disabilitiesresources@scu.edu at least 72 hours before the event.

Guarantee: Santa Clara Law guarantees the quality of its programs and will refund tuition (minus the registration fee) to any participant who is not satisfied with a course.

**CONFLICT
RESOLUTION
PROGRAM**

AT SANTA CLARA LAW